

Trampoline Class Terms and Conditions – Term 1 2019



1. Contact Information

- Please contact management throughout the term for anything regarding the classes
 - Email: enquiries@airactiontc.com.au (main point of contact)
 - Phone: **9726 0666**
- All important information will be distributed to parents/guardians **VIA EMAIL**.
 - It is the parent/guardian's responsibility to regularly check and keep up to date with all email correspondence.
 - It is the parent/guardian's responsibility to notify Air Action of any changes in contact details.

2. Student fees

- Fees are required to be paid in one **TERM PAYMENT** before the child's first class unless stated otherwise.
- Fees are \$25 per class (\$22.50 for a second sibling or a second class).
 - Classes are an hour in length unless stated otherwise.
- Fees are strictly **NON-REFUNDABLE**.
- Fees will not be carried over into following terms.
- Fees cannot be transferred to any other participant, or to any other session, other product, or other class of any kind at Air Action.
- One-off trial classes may be offered to students for their first class of the term.
 - Standard Air Action session prices will be applied.

3. Attendance

- Term dates are as outlined on the term waiver form.
 - Both the student and a parent/guardian must sign the waiver form
- Students are required to **CHECK-IN** at reception before each class.
 - A wristband and Air Action socks must be worn for the duration of each class.
- Students are permitted to access the trampolines **10 MINUTES PRIOR** to their class time. This is subject to capacity and students are expected to warmup in a different area to the current class.
- Classes will not be held on public holidays.

4. Illness, injury, and make-up classes

- A **MEDICAL CERTIFICATE** must be provided for a student to be eligible for a make-up class.
 - This must be provided to Air Action **WITHIN SEVEN DAYS** of the missed class.
 - A **MAXIMUM OF TWO** make-up classes can be made up per student, per term, with a medical certificate.

- If a participant is severely injured or suffering a severe illness and unable to complete the term, a medical certificate can be provided to Air Action with the dates that the child is unable to attend. A credit may be given for the following term.
- If the heat reaches 39 degrees, or Air Action decides to **CLOSE DUE TO HEAT**, classes will be cancelled and the opportunity to make up the class will be scheduled.
- A make-up class is **ONLY** available during the current term and during the times organised by Air Action. A make-up class can not be carried over to the following term.

5. Parents/guardians and siblings seating area

- Parents/guardians/siblings are permitted to watch their child warmup **10 MINUTES PRIOR** to their class time.
- Parents/guardians/siblings are required to remain in the **FOYER AREA** once their child's class commences.
 - **Exceptions to this include:**
 - The student is doing a trial class.
 - The student is under the age of 8 years old.
- Parents/guardians/siblings are permitted to watch the **LAST 5 MINUTES** of class up on the floor area.
- Parents/guardians/siblings that are wishing to bounce at the same hour as their student may do so at a discounted rate.
 - Those bouncing must use a **DIFFERENT AREA** of the centre to that of the class and must not communicate with anyone in the class. The class has priority on which area they use and may change whenever they see fit.
 - Parents/guardians supervising other children bouncing must sit in an area **AWAY** from where the class is – the table that is furthest away from the class.

6. Students under the age of 12 years

- Parents/guardians who have a child under the age of 12 years in a class must remain **IN THE FOYER** of the venue for the duration of the class.
 - Should a parent or guardian not be able to be located, the student will not be able to continue their class.
- A parent/guardian may **NOMINATE** themselves as a guardian for a child that is not their own if both parties have arranged this with Air Action.
- Parents/guardians of students 12 years or older are not required to stay in the venue during class.

7. Behaviour of students

- Students are expected to arrive on time. Any time missed due to being late will **NOT** be made up.
- Students are expected to warmup before class and must advise the coach of any injury prior to commencing class.
- Students must immediately advise their coach of any injury sustained during class.
- Students must follow all instructions and rules of the coach, as well as the rules of the centre.

- Students must behave in a respectful, cooperative, and considerate manner at all times.
- Students are expected to bring a water bottle to each class to remain hydrated.
- Students are not permitted to eat during class.
- A student may be required to sit out a portion of class if their behaviour is unsafe or detrimental to the learning of others.
 - Under some circumstances, a student may be asked to finish the class early if their behaviour does not meet expectations. A meeting may then be scheduled with Air Action to discuss future classes.

8. Clothing

- Please wear comfortable clothing that is suitable for being active.
- No school uniforms or denim.
- No jewellery, belts, or other solid items that may cause injury.
- Hair should be tied back where appropriate.
- Plain black clothing must be worn for the mid-year or end of year Showcase.
- Air Action socks must be worn at all times when on the trampolines.

9. Photo and video

- Photos or video may be taken by Air Action for promotional or educational purposes.

10. Termination of your child's enrolment

- The use of explicit language, or displaying any offensive behaviour, towards staff, students or other customers at Air Action will not be tolerated and may result in you being asked to leave the venue immediately, or your child being forced to discontinue their class.
 - All members of the Air Action community have a right to an environment free from harassment and to converse comfortably in a positive and co-operative manner
- Failure to follow any of our terms and conditions may result in **TERMINATION** of your child's involvement with the classes with no refund given.